

TITLE	Salesforce Technical Developer
JOB FAMILY	Application Technology
GRADE LEVEL	4
PRIMARY FUNCTION	<ul style="list-style-type: none"> <li>• Mid-level individual contributor role in the enterprise applications implementation and group of the organization</li> <li>• This role will lead software engineering development, solution design and development for SFDC Implementations</li> </ul>
CORE JOB RESPONSIBILITIES	<ul style="list-style-type: none"> <li>• Responsible for the design, development, testing, operation, and maintenance of products</li> <li>• Takes complete ownership of the full stack, consistently writing code that is production-ready and testable.</li> <li>• Ensures optimal design by following architectural best practices, considering scalability, reliability, and performance of systems.</li> <li>• Analyzes failures, proposes design changes, and promotes operational improvements.</li> <li>• Makes informed design and coding decisions, prioritizing the customer experience.</li> <li>• Actively seeks feedback from code reviews and implements necessary changes to meet standards.</li> <li>• Conducts code reviews to guide engineering best practices and compliance with development procedures.</li> <li>• Ensures compliance and security best practices are followed throughout the product development process.</li> <li>• Adheres to software reliability engineering standards to ensure robust and reliable software.</li> <li>• Embraces emerging technologies and contributes to best practices to support the bank's technology transformation.</li> <li>• Fosters a culture of innovation, collaboration, and continuous improvement.</li> <li>• Critically reviews tasks, prioritizing and sizing them for incremental delivery, and proactively communicates any blockers or delays</li> </ul>
SCOPE	<ul style="list-style-type: none"> <li>• Part of the centralized team responsible for building and managing Salesforce based solutions for Strateena's clients.</li> <li>• Works under direction of managers, manages activities according to milestones and completes tasks assigned</li> </ul>
EDUCATION / EXPERIENCE	<p>The ideal candidate has the following work and skills related experience:</p> <ul style="list-style-type: none"> <li>• 8+ years of IT industry exposure with enterprise technical stack</li> <li>• 5+ years of development and design experience on Salesforce CRM implementations</li> <li>• Extensive experience in creating customer-facing interfaces.</li> <li>• Expertise in the Salesforce Sales module is a must.</li> <li>• Experience with Salesforce APEX code and triggers, APIs, production deployment using ANT, Force.com IDE, etc.</li> </ul>

- Experience on Salesforce Integrations - REST/SOAP (Must Have)
- Expert guidance on best practices for configuration, development / integration and data migration in salesforce.com
- Experience with key areas of enterprise architecture, including integration technologies, single sign on, and master data management.
- Experience with Agile implementation methodologies.
- Proven ability to analyze, design, and optimize business processes via technology and integration.
- Guiding customers and colleagues in rationalizing and deploying emerging technologies that drive increased business value.
- Excellent oral, presentation, and written communication skills.
- Expertise in the Salesforce Service is a plus.

CERTIFICATIONS

- Salesforce PD1 and PD2 certifications is a must.
- Sales /Service cloud consultant certification is added advantage.
- Salesforce Solution/Technical Architect certification is added advantage.